

Imagine Enterprises Staff Contact Information

Imagine Enterprises has two Employer Services Managers on staff, Clients/Employers & Employees should contact the Employer Services Manager in their regional areas for assistance with DCI.

North & West Texas Areas

Janice Norwood

- Technical assistance

Phone: 325-518-1950

Email: Janice.norwood@imagine-enterprises.org

Central Texas & the Gulf Coast Areas

Taylor Morales

- Technical assistance

Phone: 832-725-0461

Email: Taylor.morales@imagine-enterprises.org

For other assistance:

Nancy Hagood

CDS Coordinator

- Client/Employer technical assistance

Phone: 831-207-8799

Email: Nancy.hagood@imagine-enterprises.org

Michelle Brewer

CDS Operations Manager & DCI Administrator

- Client/Employer - Missing service on IPC – unable to check in
- Client/Employer Medicaid issue

Phone: 713-253-9792

Email: Michelle.brewer@imagine-enterprises.org

Melissa Paris

CDS Payroll Specialist

- Assistance with changing bank information
- Assistance with changing W-4 information
- W-2 contact, payroll tax questions
- Employee Self Service (ESS) Portal contact for direct deposit pay stubs

Phone: 832-385-9476

Email: Melissa.paris@imagine-enterprises.org

Cheryl Harris

Chief Operating Officer for CDS

Phone: 832-563-0661

Email: Cheryl.harris@imagine-enterprises.org