

Employee: How to Set Up the EVV Device

How to access and set up your DCI Mobile app, FOB (alternative device) and Landline, choose one method to use.

Employer Landline

Employer landline is an option for clients/employer's who live in regions that have little or no access to a cellular or internet network but have landline phone access. This option allows the client/employer to receive service while meeting the requirements for EVV.

The phone number for English is: **(866) 695-4095**

The phone number for Spanish is: **(866) 695-9543**

If you need additional technical assistance, contact your area Employer Services Manager:

North & West Texas Areas

Janice Norwood

Phone: 325-518-1950

Email: Janice.norwood@imagine-enterprises.org

Central Texas & Gulf Coast Areas

Taylor Morales

Phone: 832-725-0461

Email: Taylor.morales@imagine-enterprises.org